

# Agilysys...

## CUSTOMER SPOTLIGHT: The Summit Hotel

### Innovative Agilysys Solutions Chosen for Scalability and Security at New Cincinnati Hotel

The Summit Hotel is scheduled to open in April of 2018 and predicted to be Cincinnati's most memorable and immersive hotel experience, with beautifully designed guest rooms and an artful atmosphere.

The Summit Hotel will have 239 modern and stylish rooms as well as a variety of luxury amenities, including a state-of-the-art fitness center, yoga studio, a modern library and free WiFi across the property. Guests will find a unique and comfortable experience at the Summit, while also having the option to experience the one-of-a-kind aspects of the hotel, such as the nine-story atrium, the Monumental Staircase and the on-site art gallery. With extraordinary architecture and design throughout the property, the hotel will be an inspirational and unique addition to the city.



THE SUMMIT

The Summit Hotel's management team wanted point-of-sale technology that would not only deliver comprehensive functionality, but also help them optimize operations for the scalability required to support operations while any sized event is happening in the hotel conference center. Additionally, they required a payment gateway solution that would secure guests' financial data and reduce the risks associated with credit card acceptance. Following an extensive evaluation of available solutions, the property selected InfoGenesis POS and rGuest Pay to meet their technology needs.

With Agilysys solutions, the new property will be able to ensure the security of guest payment information and protect against fraud. Meanwhile, a powerful point-of-sale system will help them deliver an outstanding guest service from day one, furthering the extraordinary guest experience at the hotel.

#### AGILYSYS SOLUTIONS SELECTED

- InfoGenesis® POS
- rGuest® Pay



## ABOUT OUR SOLUTIONS:

 InfoGenesis® POS, a popular point-of-sale solution among luxury hotels and resorts, is a comprehensive POS system that combines easy-to-use terminal and tablet touchscreen applications with industry-leading offline capabilities. Its strong reporting and analysis features, enterprise-grade menu and item configuration capabilities, and multi-language support drive service flexibility and increased operational efficiency.

 rGuest® Pay is Agilysys' payment gateway solution that enables complete and secure payment processing. It leverages one of the few payment offerings that includes: Validated Point-to-Point Encryption (P2PE), which securely encrypts cardholder data while drastically reducing annual PCI audit costs; a Payment Information Proxy (PIP) that secures data arriving via e-commerce interfaces; robust tokenization, which eliminates storage of cardholder data; and a full range of fixed and mobile EMV-ready payment devices that ensure compliance with new card security regulations.

## ABOUT AGILYSYS:

Agilysys is a leading technology company that provides innovative software and services for point-of-sale (POS), property management (PMS), reservation and table management, inventory and procurement, workforce management, analytics, document management, and mobile and wireless solutions exclusively to the hospitality industry. Our products and services allow operators to streamline operations, improve efficiency and understand customer needs across their properties to deliver a superior overall guest experience. The result is improved guest loyalty, growth in wallet share and increased revenue as they connect and transact with their guests based upon a single integrated view of individual preferences and interactions. We serve four major market sectors: Gaming, both corporate and tribal; Hotels, Resorts and Cruise; Corporate Foodservice Management; and Restaurants, Universities, Stadia and Healthcare.

Agilysys operates across North America, Europe, Asia-Pacific, and India with headquarters located in Alpharetta, GA. For more information, visit [www.agilysys.com](http://www.agilysys.com).

### LEARN MORE ABOUT AGILYSYS SOLUTIONS

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